



QED Disaster Recovery Services

Our Mission

QED's mission is to provide the systems infrastructure and professional services that enable government and corporate finance entities to conquer their investment accounting, portfolio management, and securities operations business goals.

Committed, Expert Personnel

Dedicated QED professionals ensure that client needs are fulfilled on time and on budget. QED's strong and qualified professionals leverage and deploy their diverse expertise and resources to offer clients the best solutions, service, and support in the industry.

Contact Us

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With the devastation caused by recent natural and civil disasters still fresh in our minds, QED realizes the importance of data security and systems availability. In fact, the QED team has been working closely with customers and strategic partners to develop customized business continuation and disaster recovery plans for Q2, IMS-2000, and QTMS systems across the country.

Enabling you to achieve peace of mind in knowing that your business services will continue running during any unplanned system outage, QED offers three disaster recovery / business continuation plans.

Basic Business Continuation Plan

- QED provides and hosts a back-up computer server appropriate in size and capacity to handle the operational needs of the customer.
- The back-up server is remotely accessible by the customer from any Internet-connected computer and can reside at a data center operated by QED or by a third-party hosting facility.
- In the event of a systems failure, business continuation services will be performed by QED using a complete system archival backup, which will be provided by the customer to QED on a regular basis.
- QED will provide basic WAN and system administration of the server and QED product during the time that the customer is utilizing the back-up server.
- QED will provide a nightly back up and weekly off-site storage of the customer's data during the time that the customer utilizes the back-up server.

QED Warm Site Disaster Recovery Plan

- QED hosts a back-up computer server appropriate in size and capacity to handle the operational needs of the customer.
- The back-up server is remotely accessible by the customer from any Internet-connected computer and will reside at a data center operated by QED.
- The customer may either provide a server or direct QED to requisition and acquire a server on their behalf.
- QED will install, configure, and maintain the back-up server and will create and install programs and scripts required to synchronize software application data between the customer's live production system and the QED-hosted disaster recovery system.
- In the event of a declared systems failure, QED will enable the back-up server and associated software application, via electronic means, with the full complement of authorized user seats as stipulated in the customer's Software License and Maintenance Agreements.

Customer Warm Site Disaster Recovery Plan

- The QED customer hosts a back-up computer server appropriate in size and capacity to handle their operational needs.
- The back-up server is remotely accessible by the customer and will reside at a data center chosen by the customer.
- The customer may either provide a server or direct QED to requisition and acquire a server on their behalf.
- QED will install, configure, and maintain the back-up server and will create and install programs and scripts required to synchronize software application data between the customer's live production system and the QED-hosted disaster recovery system.
- In the event of a declared systems failure, QED will enable the back-up server and associated software application, via electronic means, with the full complement of authorized user seats as stipulated in the customer's Software License and Maintenance Agreements.